To both meet HIPAA regulations and comply with improved best-practice standards, all email communication you receive from us containing PHI takes advantage of ZixCorp’s encryption services. ZixCorp’s easy-to-use e-messaging protection makes it effortless for you to receive and read any encrypted communications – whether you are a ZixCorp customer or not. The privacy of business communication is important to us and we want to ensure your information stays private.

**Retrieving a Secure Email Message**

To retrieve your secure email message from your **SecureMessage Center**:

1. Click the hyperlink in the email message.

![New ZixCorp secure email message from Howard University Hospital](image)

**Note:** If your email program does not support active links, cut and paste the link into your browser.

The **Registration** page displays with your **Email Address** filled in.

![Registration page](image)

2. On the **Registration** page, enter a **Password** that complies with the **Password Rules** shown, re-enter it.

3. Click **Register**.

The **SecureMessage Center** opens and displays your email message.

![SecureMessage Center](image)

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